

IT as a Lever for Change in Teaching and Learning

Sue Trinidad

sue@cite.hku.hk

Nancy Law

nancy@cite.hku.hk

Centre for Information Technology in Education
University of Hong Kong
<http://www.cite.hku.hk>

Overview

- *This presentation will focus on the exciting use of e-learning and how it can become a lever for change in teaching and learning.*
- *What are the conditions necessary for the benefits of e-learning to be realized?*
- *What components are necessary to create a suitable e-learning environment?*
- *What skills do educators need to build suitable e-learning environments?*
- *These questions will be addressed through:*
 1. *Examples of e-learning environments that Hong Kong teachers have created will be provided, as will innovations that can help lever change, especially as was noted during SARS.*
 2. *Findings from an international comparative study of innovative pedagogical practices using ICT.*
- *Participants will be encouraged to share their own e-learning experiences and contribute to the discussion of e-learning as a lever for change*



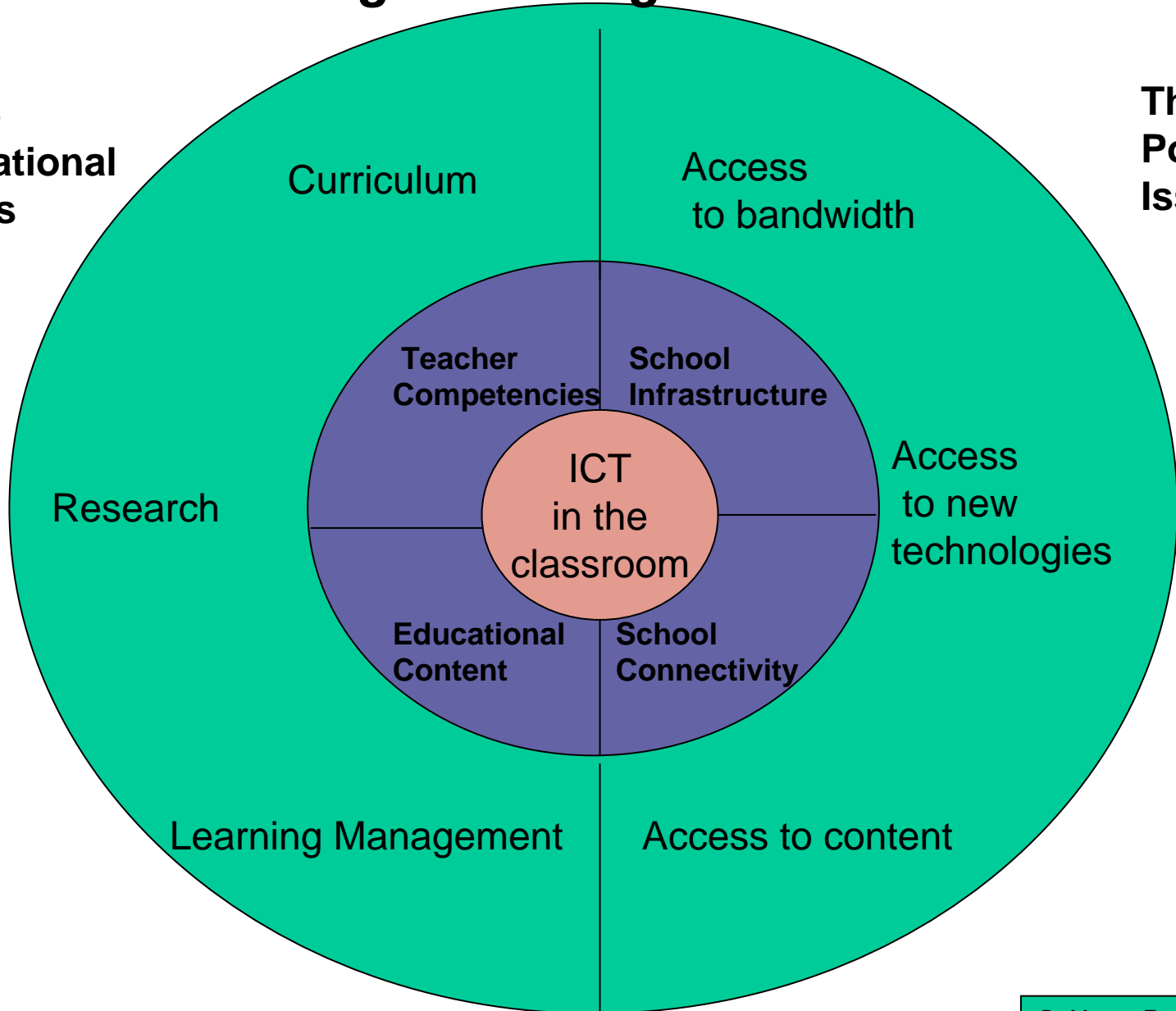
Challenges ahead of Us



Strategic challenges ahead of us

Three Educational Issues

Three Policy Issues



Dealing with key market players

Dr Martyn Forrest
Opening Speech
ACEC2002

Shifting Paradigms or Levers for Change

| Old paradigm | New paradigm |
|---|---|
| Knowledge is presented objectively to students. | Knowledge is constructed by each individual according to his or her context, but involving others. |
| Students study at an educational institution, isolated from the wider community. | Students study wherever it is most convenient: home, work, or in the community. |
| The education process is timetabled by an institution and controlled by a teacher. | Learning is accomplished at a time and a place that is convenient to the learner. |
| Students are largely dependent on their institution to guide them through their study. | Students are independent and enjoy greater choice when they study. |
| Face-to-face teacher/student interaction predominates. | Technologically mediated forms of communication predominate. |
| Learners and educators are print oriented. | Learners and educators are multimedia literate. |
| Learning in isolation | Learning occurs with others |

IT as a Lever for Change in Teaching and Learning :

E-learning

What is E-learning?



Electronic learning or e-learning can be technology-enhanced learning and/or technology-delivered learning.

As defined by Jackson, R. (2002). Weblearning resources. Retrieved 10 Jan 2003

<http://www.knowledgeability.biz/weblearning/#Different%20Shades%20of%20Online>



What do you believe constitutes good e-learning?

There are many factors that can influence the e-learning experience:

- *Infrastructure.*
- *Quality of content and assessment.*
- *Quality of learner support systems.*
- *Assumptions made by learners and facilitators about the learning experience itself.*
- *Educational design.*
- *Peer support networks for learners and facilitators.*
- Careful design of quality online *learning materials* along with *learner support* and *learner activity* will encourage deep and more meaningful e-learning.

The role of the learner

The role of the educator



Nelson K. (2001). *Teaching in the Cyberage: Linking the Internet and Brain Theory*. Arlington Height, Illinois: Skylight Training and Publishing. ISBN 1-57517-330-1. Is recommended as an excellent text to help develop online content and e-learning modules.

Active learning

Choice

Pattern seeking

Chunking



Meaning and relevance

Emotions

Repetition and rehearsal

Prior knowledge

Adequate time

Immediate feedback

Collaboration

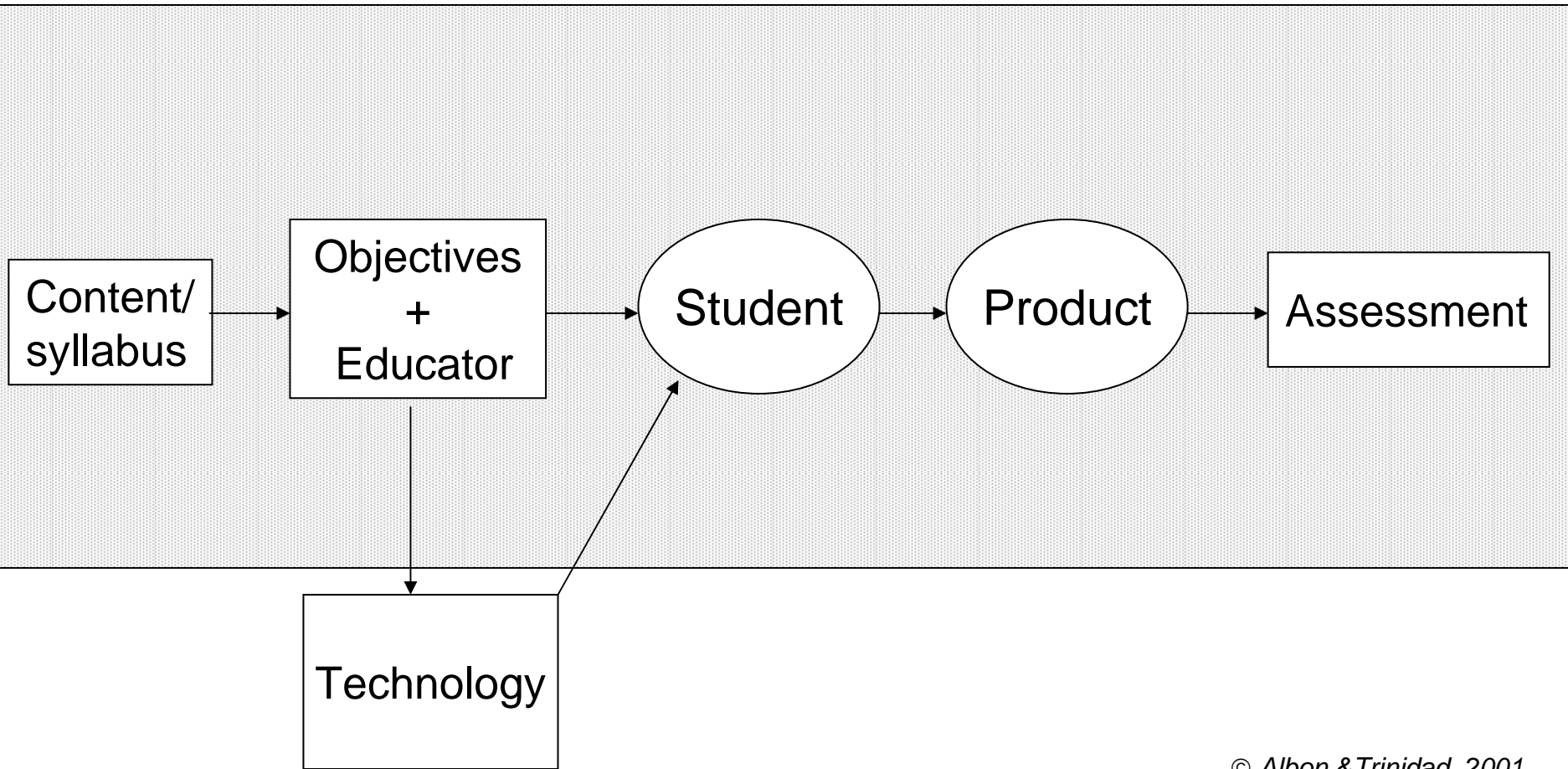
Reflection

The role of the technology

IT as a Lever for Change in Teaching and Learning :

Designing e-learning environments

Teacher-Directed Learning Environment



© Albon & Trinidad, 2001



The Learning Community

UNIVERSITY

- Lecturer expertise



PEERS

- variety/degrees of knowledge

SCHOOLS

- Reciprocity schools & university

TECHNOLGY

- email
- WWW- resources, lists, chat grps
- ILN, WEBCT etc
- Databases
- Network/organisations

FAMILIES

- support and encouragement

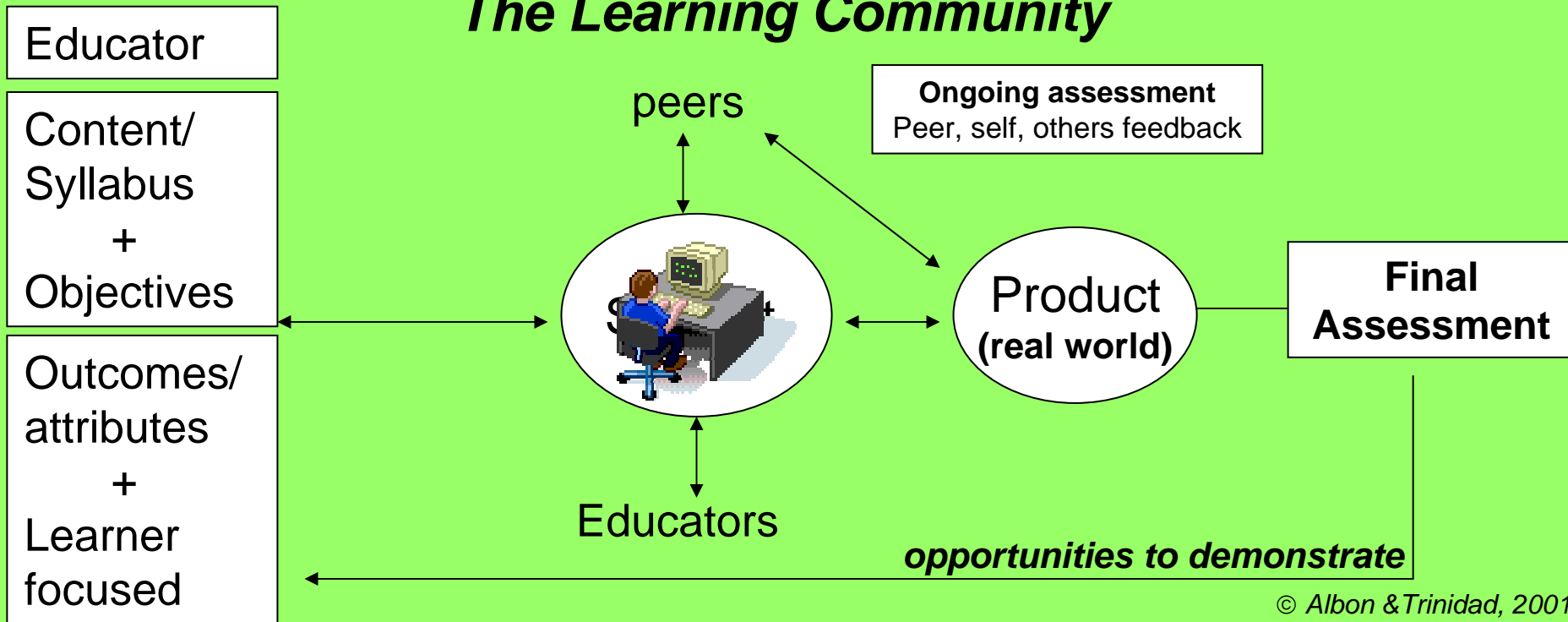
LIBRARIES

- information
- electronic services
- databases

Technology *drives* the model, assessment *drives* the learning

Mediated Learner Approach (MLA)

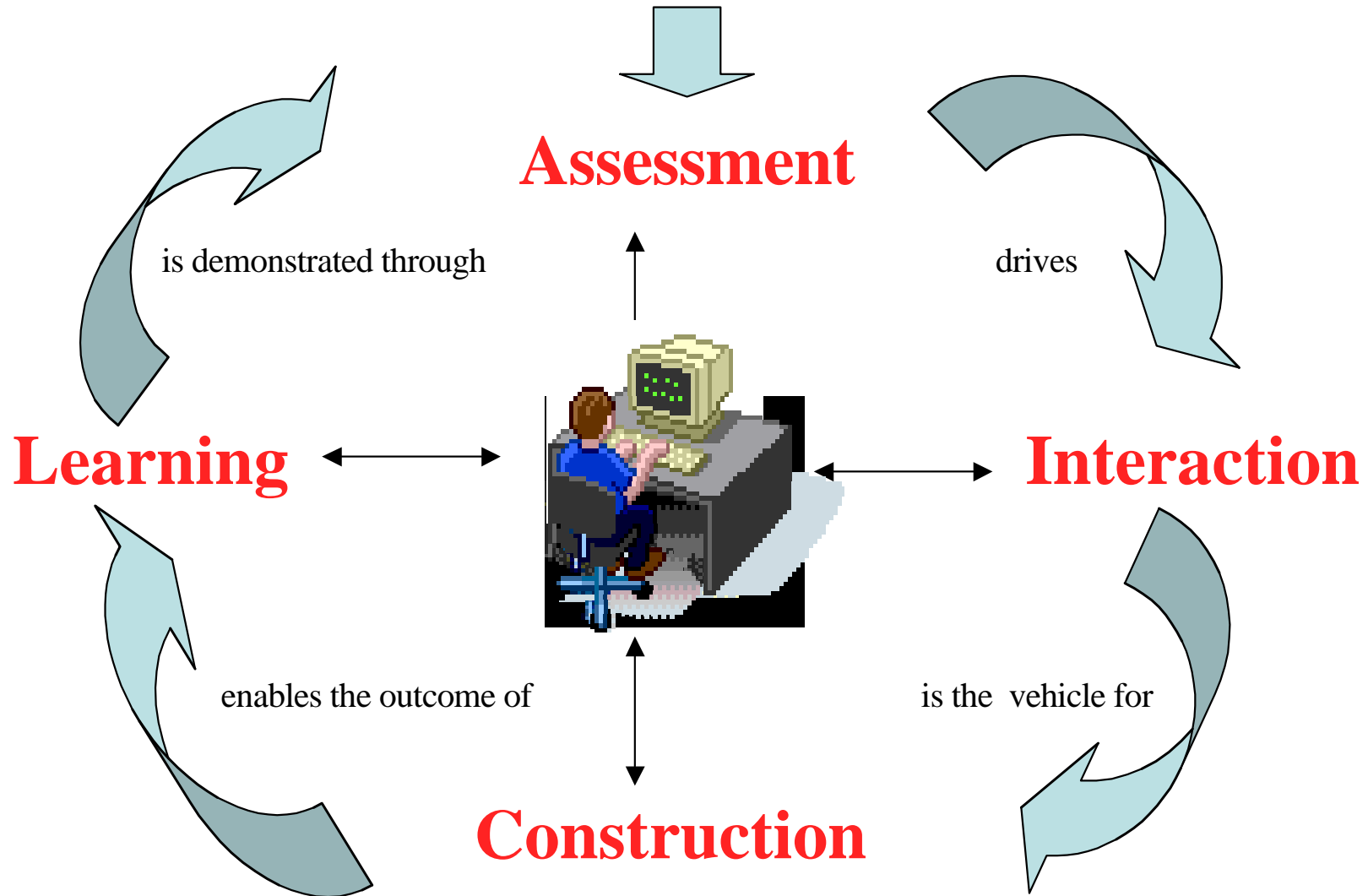
The Learning Community



© Albon & Trinidad, 2001



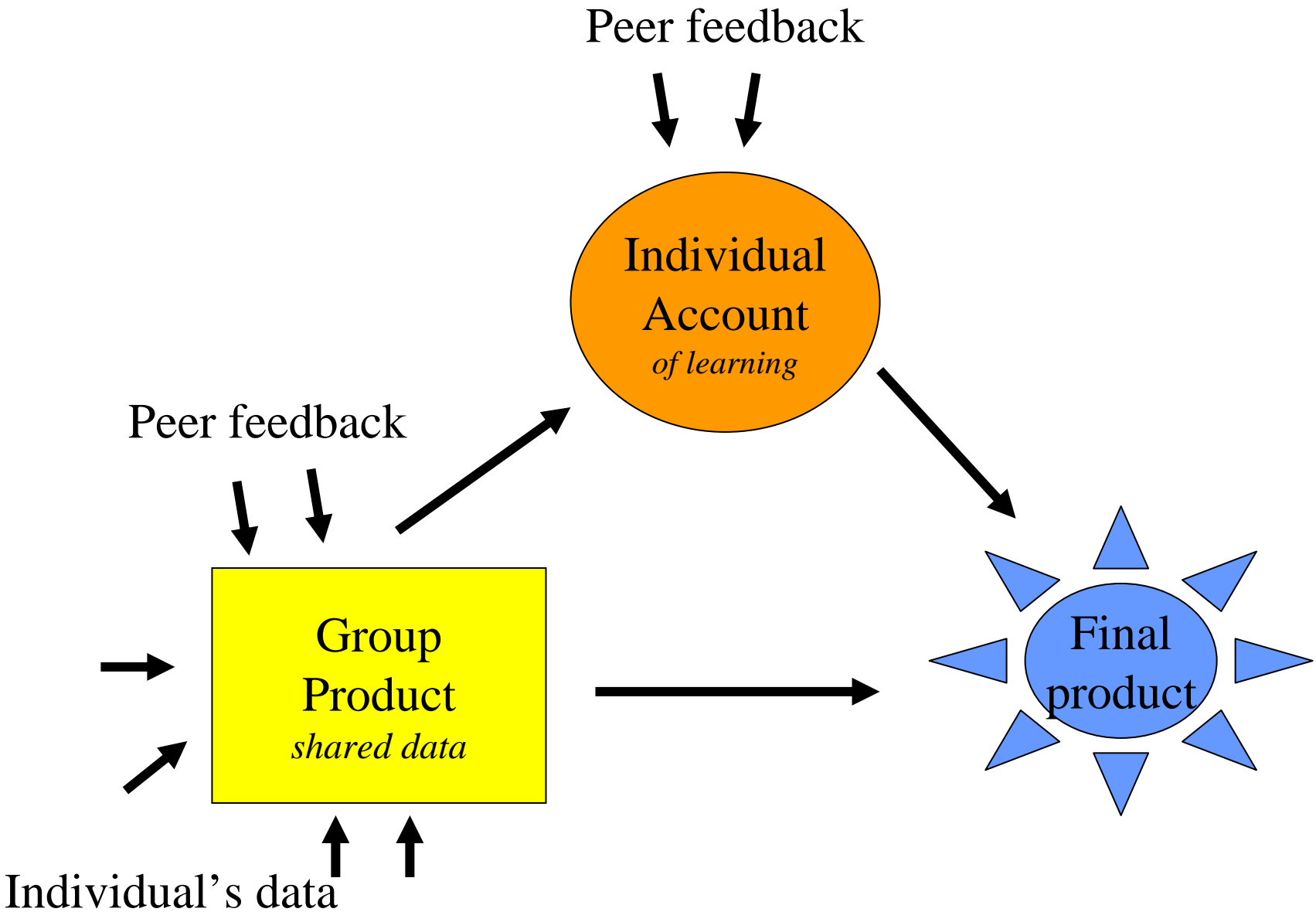
Linking Learning with Assessment



Using Learner Management Systems

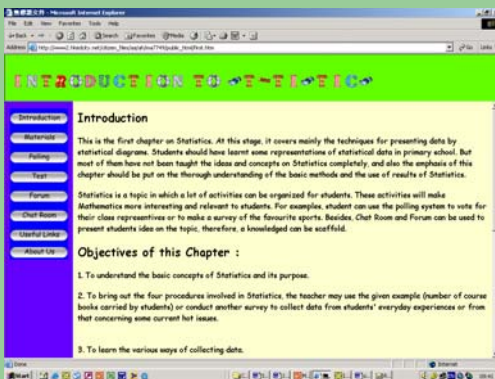
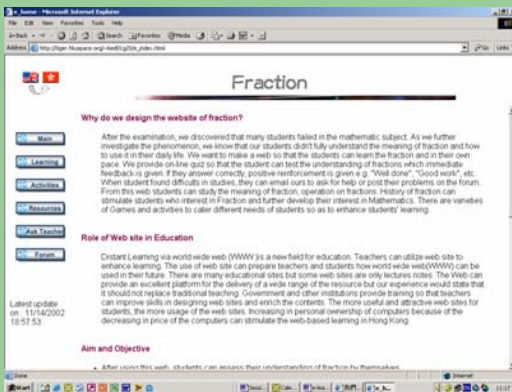
ILN Interactive Learning Network

The screenshot displays the ILN interface for a specific community. On the left is a blue navigation menu with options: Announcement, My Profile, My Folder, My Calendar, Subscribe, a search box containing 'MITE' and a 'Go' button, ILN FAQs, and Logout. Below the menu is a yellow 'Clipboard' section showing '0 file(s)'. The main content area has a yellow header with 'Community: 03 -MITE6004'. Below this are three tabs: 'General Information' (selected), 'Participants', and 'Resource'. The 'General Information' tab shows 'Used: 0 KB' and a blue 'Refresh' button. A folder tree is displayed under the folder '03JAN-MITE6004', listing 12 sub-folders: 01 Introduction to 6004, 02 Practices ICT in Schools, 03 Multimedia & Hypermedia, 04 CAL Evaluation, 05 WWW & Teaching, 06 Cognitive Tools 1, 07 Cognitive Tools 2, 08 Knowledge Building 1, 09 Knowledge Building 2, 10 Computer Supported Enquiry 1, 11 Computer Supported Enquiry 2, and 12 ICT & Change.



Teacher built e-learning environments

- **Green Picnic**
- <http://www.rcgs.edu.hk/internet/index.html>
- **Fractions**
- <http://tiger.hkustspace.org/~bed01g20>
- **Statistics**
- http://www.hkedcity.net/ihouse_tools/ihouse.phtml?id=ma7749&pa=ma7749&pa=
- **Water Rockets**
- <http://mryung.ofhk.net/rocket/index.htm>
- **Hong Kong under Japanese Occupation**
- <http://web.hku.hk/~h9230028/6201/index.htm>



Helping Teachers with Curriculum Reform

<http://web.hku.hk/~h0197727/mite6201/>

Welcome to the fascinating world of information - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://web.hku.hk/~h0197727/mite6201/>

Welcome to the fascinating world of information!

Curriculum Reform and ICT

學會學習
學習領域
科學教育
資源文件

Information Technology Learning in a New Era
Five-year Strategy
1998/99 to 2002/03

Case Study

Bridge

Enter Site

Curriculum Reform

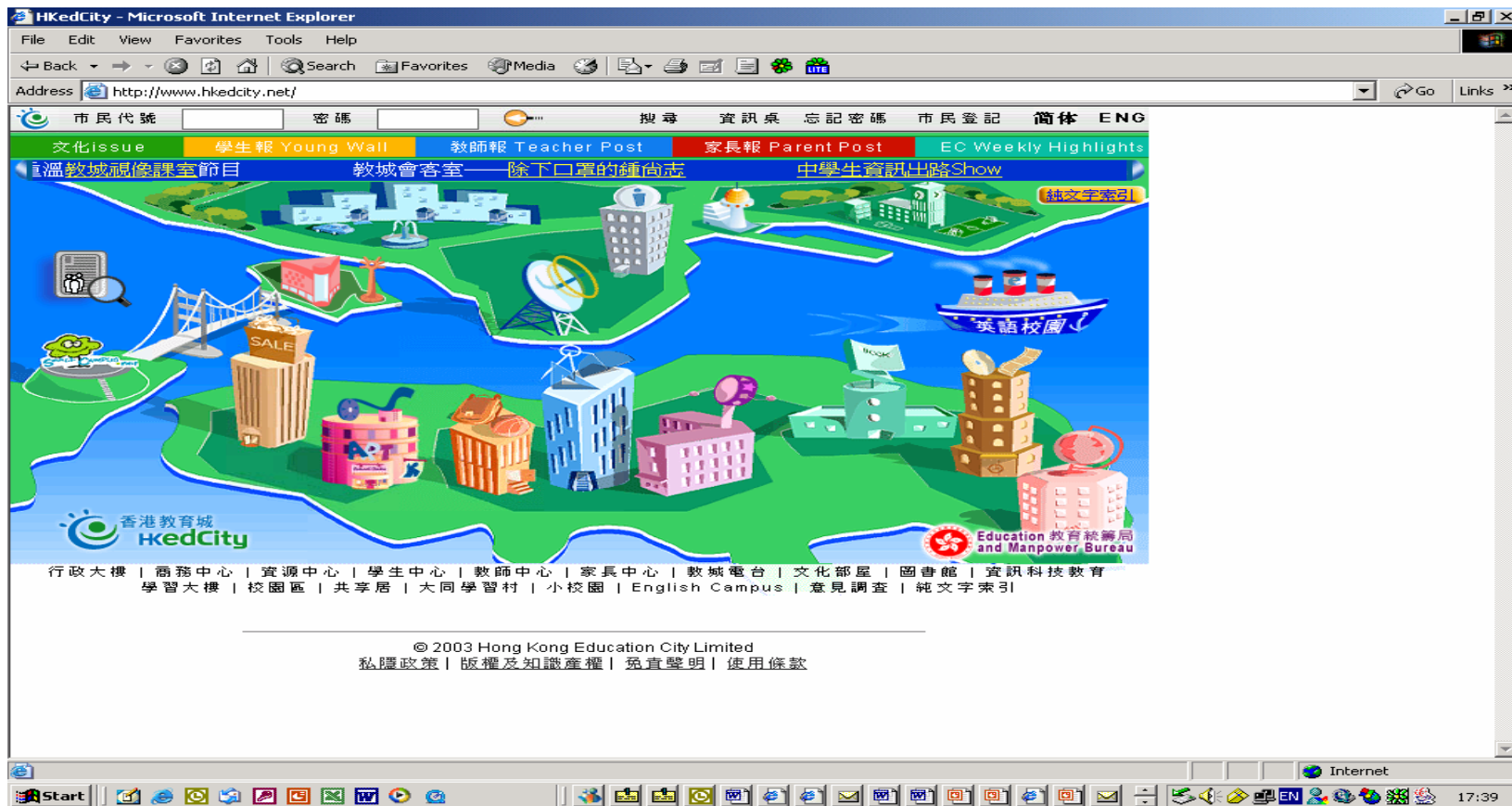
I.T. in education

Done

Start MS... Inb... Alis... JUL... ses... ILN... we... Internet 14:40

Linking to Resources

<http://www.hkedcity.net/>

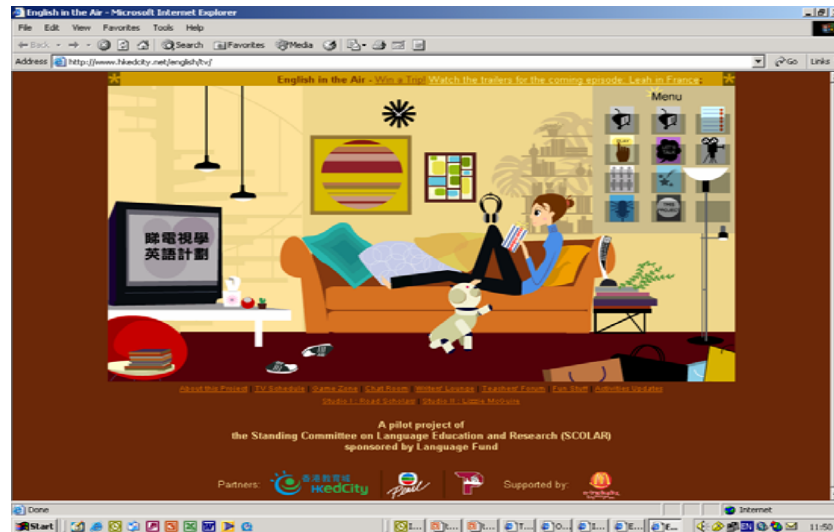


hkedcity.net

English in the Air

<http://www.hkedcity.net/english/tv/>

This is a pilot project launched by the Standing Committee on Language Education and Research (SCOLAR) and sponsored by the Language Fund to encourage greater use of the medium of television in the teaching and learning of English in secondary schools. It comprises: (a) the broadcasting of two teenage English television programmes titled "Road Scholars" and "Lizzie McGuire" on the TVB Pearl, and (b) the development of teaching and learning materials and activities based on the two television programmes.



IT as a Lever for Change in Teaching and Learning :

E-learning & SARS

E-learning & SARS

Three Observations:

1. Conditions necessary for taking advantage of IT:
 - * readiness
 - * conception of e-learning
2. A paradigm shift in e-learning is necessary
3. A need for technology-innovation:
e-learning platforms that would support collaborative inquiry

E-learning & SARS – what happened?

Class suspension & IT

Universities:

HKU

- <http://www.hku.hk/sars/index.shtml>
- http://www.hku.hk/cgi-bin/sars/message_announcement.pl

And similarly for other universities

Schools:

- <http://ihouse.hkedcity.net/~sp1400/elearn.htm>

E-learning & SARS – what happened?

Support from within the education community for the community

- HKU: “Inter-disciplinary Self-Learning Platform”

<http://www.hku.hk/gened/withu/>

- CUHK: “Web-based Support for Primary and Secondary Students”

<http://www.fed.cuhk.edu.hk/prisecstudent/html>

- Hong Kong EdCity I-classroom “Learning and Teaching Strategies and Resources on ‘Atypical Pneumonia’”

http://www.hkedcity.net/project/cdi/index_eng.html

E-learning & SARS – what kinds of learning & teaching took place?

- Video conferencing?
- Webcast/chat room?
- Web forum/discussion?

Most popular:

- Repository of notes & ppt
- Delivery of instructions on homework
- Posting of assignments by students

Using E-learning during SARS: Observation 1

IT readiness

- Both teachers & students involvement must have used e-learning before
- Communication platforms & mode of learning & teaching used must have been already set up and used before
- SARS has promoted more extensive uses of IT where it has already taken root
- *IT can increase momentum, not create it!*

Using E-learning during SARS: Observation 2

Conception of e-learning

- The usage is generally very traditional
- IT platforms as communal space for disseminating what is most important in teaching and learning
- Common use of IT tools: listen to teacher explanation, download course materials and submit assignment

Do such uses of IT in learning Help to prepare students for lifelong learning?

Conditions necessary to take advantage of IT during SARS:

- Readiness
- Conception of learning & teaching - & elearning

IT can only be a lever for improvement and innovation, not a catalyst!

A Paradigm shift in e-learning?

- Some students' general opinions on the replacement of face-to-face classroom interaction by learning through IT during the outbreak of SARS:

“Too many assignments!”

“I miss my fellow classmates!”

→ *Can technology contribute to learning differently?*

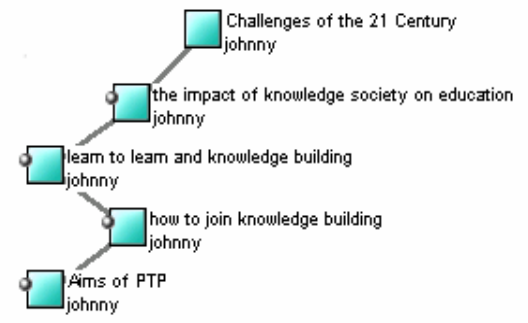
Peer Tutoring Project

The Plan

- Welcome
- (PTP) Knowledge building
- (PTP) Awards and winners



Objectives



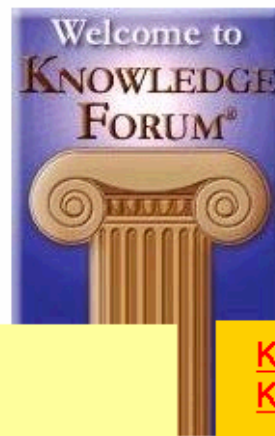
Schedule



課程發展議會
二〇〇一年六月

Knowledge Building and Knowledge Forum

- Welcome
- (PTP) The Plan
- (PTP) Awards and winners



KF's Function and Collaborative Knowledge Building

A Note in KF
johnny

The problem under discussion
elaine

Insert pictures in notes
johnny

All types of scaffolds
elaine

Using Scaffolds
johnny

highlight suitable keywords
elaine

The fact is You need to press the BUILD ON button at the bottom of this note window in order to respond to other note.

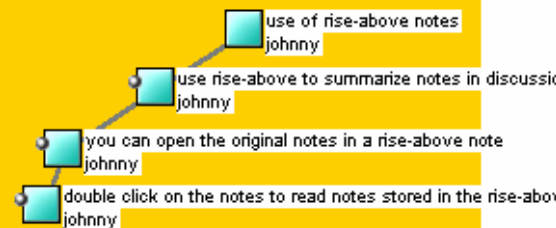
Example when I press the BUILD ON button to respond to this note, you see a new note linked to this with a title "Response to"

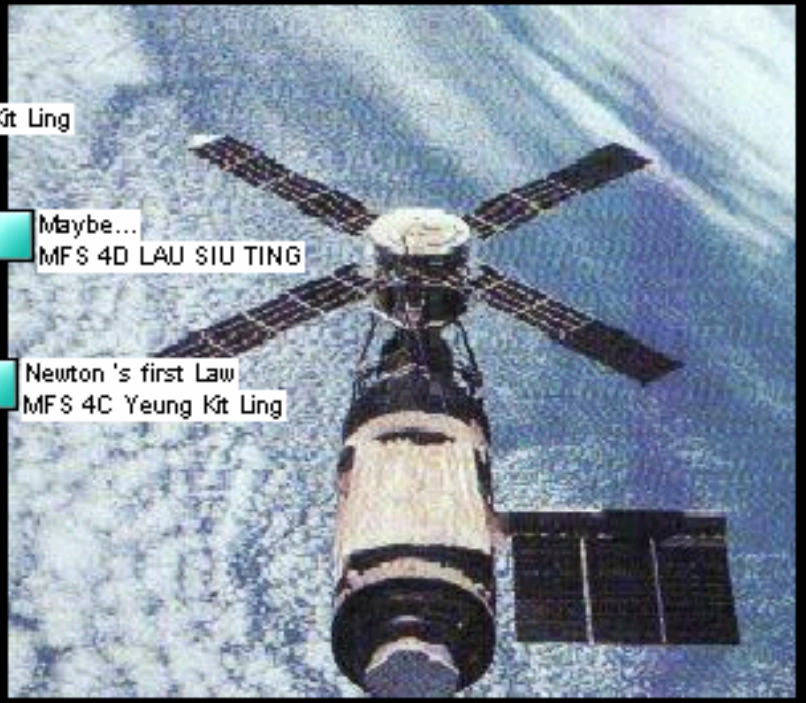
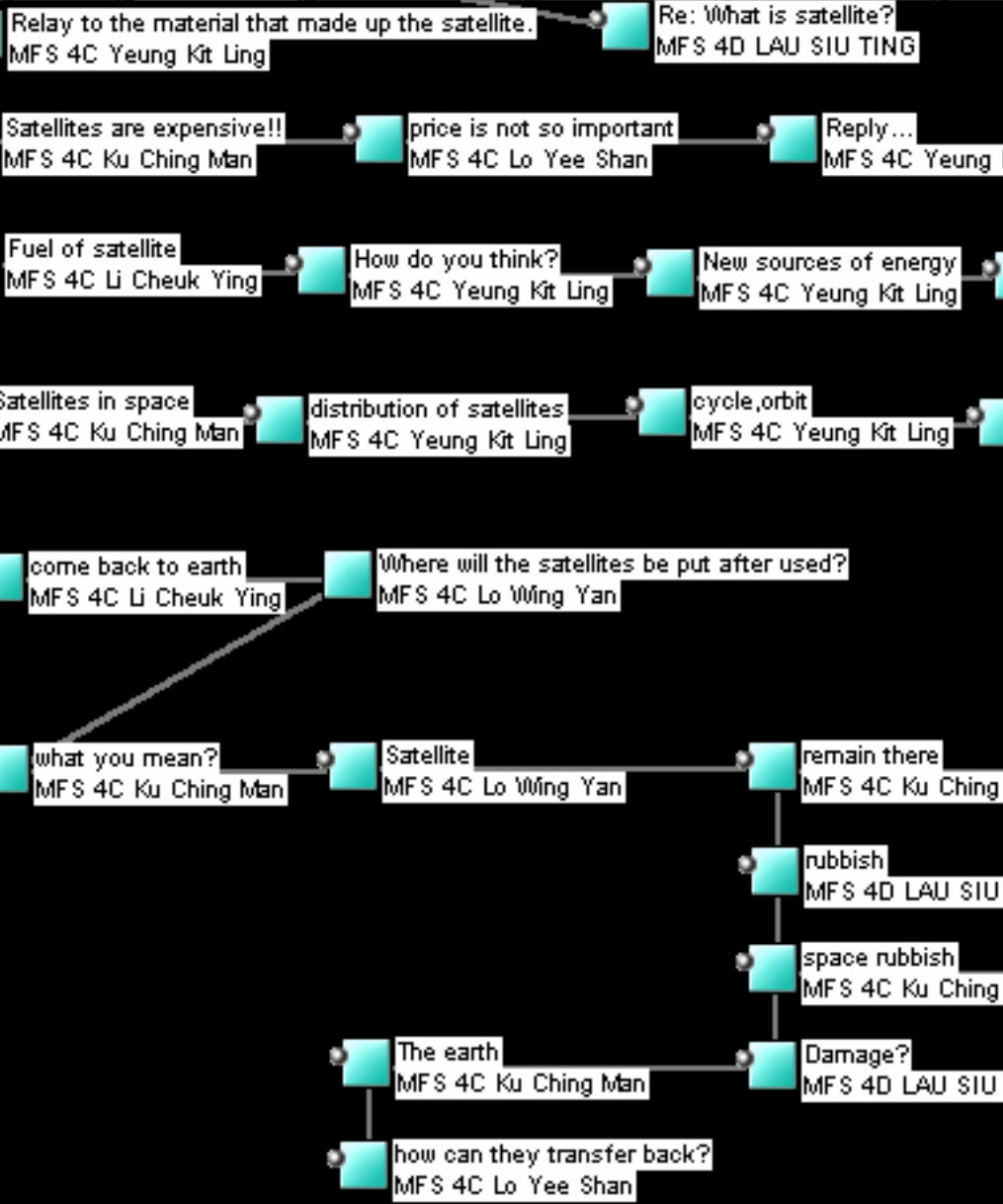
Keywords BUILD ON

Using Views



Using Rise-above





Collaborative inquiry-based learning using Knowledge Forum

Knowledge Forum is a computer-supported communal database that furnishes knowledge building and management tools for collaborative inquiry

Pre-SARS:

Project-based learning (Peer Tutoring Project in July-October 2002)

Post-SARS:

1. International interchange (Hong Kong Toronto Collaboration in March 2003- present): discussion on relationship with parents, cultural similarities and differences for teenagers and the outbreak of SARS
2. Assessment for better learning: students to revise at home and to design the most innovative ways of assessing deep learning

Much needed technology innovation: pedagogically sound e-Learning platforms

- Existing e-learning platform mostly traditional: teacher-centered and learning-resource centered, focusing on delivery, drill & assessment
- Current eLearning platforms are suited for instruction centered and knowledge centred education
- Education Reform emphasizes on 'Life-long Learning'
- Life-long learning requires *collaborative learning skills, problem-solving techniques and inquiry skills*
- Current e-learning platforms cannot support this change effectively – we need innovation in e-learning platforms!

E-learning – a lever for education innovations

To summarize:

1. Conditions necessary for taking advantage of IT:
 - * readiness
 - * conception of e-learning
2. A paradigm shift in e-learning is necessary
3. A need for technology-innovation:
e-learning platforms that would support collaborative inquiry

IT as a Lever for Change in Teaching and Learning :

SITES M2: an international comparative case study of innovative pedagogical practices using technology

Emerging pedagogical paradigm



Second International Information Technology in Education Study conducted under the auspices of International Association for the Evaluation of Educational Achievement

<http://sitesdatabase.cite.hku.hk/online/index.asp>

Innovation & the future of schooling

Why introduce ICT into the curriculum?

- About ICT - as a subject of study
- With ICT - make learning more effective
- Through ICT - new goals & new processes in education for the information society/knowledge economy

Education & societal change:

Apprenticeship → standardized production
→ produce knowledge workers

21st century competencies?

- Premise: new abilities needed for the knowledge society
- Lifelong learning ability – ability to face new challenges, tackle & refine problems, seek new information, learn new knowledge and skills to solve new problems or seek new ways of solving old problems
- Ability to use ICT for all facets of life, for work or leisure, professional or social purposes

New Learning goals require new pedagogical practices

“The traditional classroom is singularly ill suited to producing lifelong learners: Right now, you’ve got 30 little workers who come into a room, sit in rows, follow instructions from a boss, and can’t talk to one another. School is the last time they’ll ever see that model.”

(Corcoran, 1993)

SITES M2 – innovative pedagogical practices using technology (IPPUTs)

Selection criteria:

- In which technology plays a substantial role
- evidence of significant changes in roles of teachers and students, the goals of the curriculum, assessment practices, and/or the educational materials or infrastructure
- shows evidence of measurable positive student outcomes
- sustainable and transferable

SITES M2 - “Innovative” as locally defined

- Promote active and independent learning
- competencies and technological skills to search for, organize, and analyze information, and communicate and express their ideas
- collaborative, project-based learning involving complex, extended, real-world-like problems
- individualized, customized instruction
- Address issues of equity, incl. gender, ethnic, geographic or socioeconomic
- “Break down the walls” of the classroom: time, space, who participates in teaching
- Improve social cohesiveness and understanding

IPPUTs: Pedagogical characteristics

- extended learning task over a period of months
- deeply engaging, personally meaningful/relevant for learners
- involvement of significant others outside of the classroom in the learning process
- availability of suitable facilitation.

SITES M2 Data

174 Cases Reports

28 participating countries

Australia

Canada

Chile

Denmark

Finland

France

Hong Kong

Indonesia

Israel

Italy

Japan

Korea

Latvia

Lithuania

Netherlands

Norway

Philippines

Portugal

Russia

Singapore

Slovakia

Slovenia

South Africa

Spain Catalonia

Taiwan

Thailand

UK

USA

Focus of Analysis

How do we compare innovations?

| Practices Technology | Old | New |
|-------------------------|-----|-----|
| Old | | |
| New | | |

6 dimensions of comparison

Goals

Teacher's Role

Students' Role

ICT used

Manifestation of Learning Outcome

Connectedness

6 dimensions to compare innovativeness

1. Goals

Subject-based
knowledge



Higher Order
Thinking



Ability to function
effectively as
members of a
learning community

2. Teacher's Role (Belief towards teaching and learning)

Transmitter of
information
and evaluator
of learning



Design learning
tasks; provide
resource for
learning



Coach to establish
and support the
development of
learning
communities

3. Students' Role

Follow
instructions



Determine
learning
strategies and
schedule



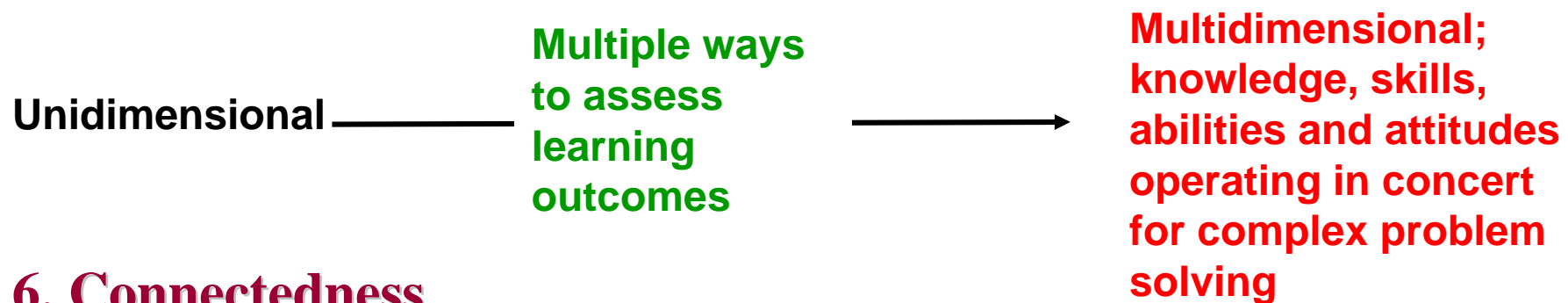
Develop own learning
goals, learning strategy,
self monitor & evaluate
contribute to communal
knowledge building

6 dimensions to compare innovativeness

4. ICT used



5. Manifestation of Learning Outcome



6. Connectedness



Some observations

- The 6 dimensions are not mutually independent
- The extent of innovativeness along the 6 dimensions could be very different
- The teacher's role may not be innovative at all for some of the cases
- *Teacher's roles is a focal dimension* as it orchestrates the other dimensions
- Where the teacher's role remained traditional, *the innovations along other dimensions also created new demands on the teacher*

To sum up ...

- Irrespective of whether there were substantial changes in the pedagogical roles played by the teacher, the teacher had to *innovate at a professional level to meet new challenges* in order to realize the classroom innovation
- Teachers had to engage in *lifelong learning & work collaboratively* with other teachers

Innovative Classroom Practices and the Teacher of the Future

It is through pedagogical innovations that the teaching profession renews and recreates itself into a variety of education professionals in the 21st century.

NOW

And for those wishing to learn more please join us at the

Information Session for MSc[ITE] & PCAdvEdStud - Responding to Change in Education: IT as a Lever for Innovation

Date: 06 September 2003

Time: 2:30pm -4:00pm

Venue: Rm 101, Runme Shaw Building, The University of Hong Kong

Speaker: Dr. Bob Fox